



Extra information & advice

Dear Customer,

Thank you for ordering your new greenhouse from us. Inside this booklet, you will find useful information and advice about:

-  **Siting your greenhouse**
-  **How your greenhouse will arrive YOU DO NOT NEED TO BE IN TO ACCEPT DELIVERY!**
-  **Preparing a LEVEL base**
-  **Technical help**
-  **Recommended fitters list, If you are paying someone to put up your greenhouse, then please try to check that everything is there before they arrive!**
-  **Answers to some of the most commonly asked questions.**

We hope that you find this guide helpful and informative.

Once again, thank you for your order, and all the very best with your greenhouse.

Please read before delivery.



Useful information & commonly asked questions

The purpose of this leaflet is to keep you informed about how things work from now on, to give some useful help and advice in matters such as base preparation and the overall fitting of your greenhouse. If you read this booklet prior to construction then it will help to minimise any greenhouse problems you may face.

What if I want to add anything to my order?

During the weeks whilst you are waiting for your greenhouse, you will no doubt be thinking about your greenhouse, and may realise that you want to add something to your order. For most ordinary accessories, this is no problem and you can simply ring us up on **01782 388811** to add it to your order or email orders@greenhousepeople.co.uk



Please find our terms and conditions via -

<https://www.greenhousepeople.co.uk/knowledge-base/terms-and-conditions>

Delivery of your greenhouse

With most of the greenhouses in our range, we will deliver your greenhouse ourselves in our own vans or our 18t lorries. The vans are Large 'Transit' sized (about 20' long) and are 3.5 tonnes. Our Lorry is 18 tonnes and similar in size to a bin lorry. We can normally get to most places in these, however, if you think that access is a problem then please give us a ring to discuss it on 01782 388811.



Most greenhouses are delivered in vans like these.

We will contact you by telephone, email or text with a delivery date as soon as an exact day has been scheduled and once confirmed you can sit back relax until the day of delivery. Check you have given us enough phone numbers / contact details to be able to at least get a message to you. At the time of your order, we will give you an approximate delivery time in weeks. This is normally a good guide, but it is not infallible and in peak times or if your greenhouse is going to be powder coated or is an unusual size etc it can take longer. On a brighter note, greenhouses can also sometimes be ready early and if so, we'll give you a ring and see if we can deliver it.

Will the driver need directions?

Not normally, because we will get a map printed out from your postcode, which is usually pretty accurate.

Please note you do NOT need to be at home to accept delivery!

When we do ring up to book in your delivery, we will have planned a whole series of deliveries in your area, so we would really like to deliver it on *that day*, otherwise, it may be another 3 or 4 weeks before we are in your area again (maybe longer in far away places). **The good news though is that we are used to delivering to homes with no one in.** Many of you will be at work during the day and we recognise this.

All our deliveries are in our own vans and driven by our own drivers. This means that we can take fairly precise instructions on delivery such as: 'ask neighbour at no. 9 for garage key and leave on left hand side of garage' or 'leave around back of house in a sensible place' and our drivers will do that for you.

Please note that drivers can NOT carry boxes / glass through your home for health and safety reasons.

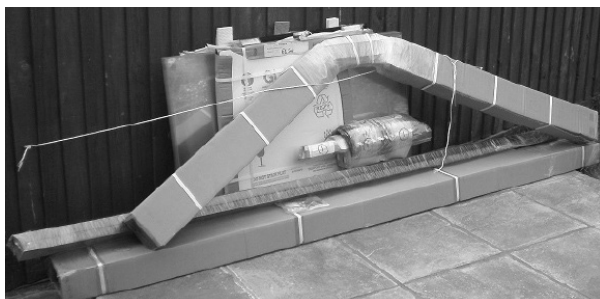
If you are not going to be in, **please can you arrange for your balance to be cleared before delivery.**

The balance of your greenhouse will need to be settled at the point we ring up and confirm your delivery date, we cannot automatically do this as we do not store your complete details and our delivery drivers are unable to accept cash or cheques on the day. This can be done either by card over the phone or you can make a bank transfer to The Greenhouse People account 20-36-50 acc: 50331902 please use your order number as the reference.

What will the greenhouse look like when it comes?

When your greenhouse is delivered it will be totally flat packed and will usually be packed in one long thin box, about 12-18" wide, 6" high and roughly the length of the greenhouse. The box is fine to store outside because nothing will be damaged by rain etc (except maybe the instruction book so get that out if you are going to store it outside.) If you have space indoors though for the glass and box then it is best to utilise that space keeping everything clean and dry, raised on some wooden bearers. Any accessories such as extra windows, base and staging will all be packed separately.

The glass will all be stacked completely loose with no packaging at all – because with no packaging you can tell whether the glass is broken or not! The best way to store the glass is to lean it up against a wall. If you can find a few sticks or laths about 1' long to lie as bearers on the ground, then that'll be ideal. The amount of wall space required varies depending on which greenhouse you have ordered, and toughened glass in whole sheets takes up more room than small pane horticultural glass, but in general terms about 6' of wall will be enough.



Our driver (there will only be one person) will normally carry the greenhouse to your designated position for you as long as it is not too far and the access is reasonable.

When you come to handling the glass please do be careful. You must wear gloves to handle horticultural glass, and we suggest you do with toughened glass (TG) too. Toughened glass should also be handled with particular care. The edges of toughened glass are particularly vulnerable and the slightest brush against concrete or other hard surfaces can result in the pane shattering. (toughened glass does not crack, it either stays whole or completely shatters!) To minimise the risk of breakage, never allow the edges to touch concrete etc. stack the glass onto wooden sticks, never straight onto concrete.



It is worth thinking about the following things in particular:

 **Staging & Shelving.** They say that you should always go for the biggest greenhouse that you can and hopefully you've already done that! but the next best thing is to make sure that you are making the best possible use of the space by using our special sets of staging and shelving – many of which are unique to fit into your greenhouse.

 **Ventilation.** It is far easier to order ventilation with your greenhouse, particularly if you have toughened glass (which can not be cut) because we will adjust all the glass to suit any extra vents you have ordered. Also our ventilation packs are particularly good value so you can also save money by ordering your vents at the time of order.

 **Down pipes.** Often overlooked, these are useful if you have a greenhouse with guttering. They allow you to collect the rainwater from your greenhouse roof. They are extremely difficult to source after you have got your greenhouse as every greenhouse has a completely different system.

 **Bar capping.** Hercules, Robinsons and Alton models all come with some kind of bar capping system but Simplicity models do come with clips to hold the glass in as standard. Upgrading to the PVC bar capping system on your Simplicity model will eliminate clips and give a smooth, neat and stronger glazing system.

 **Consider upgrading to an Ultimate package.** Most greenhouses have an Ultimate package which tends to include all or most of the above and when added together we apply an extra discount so it is the best value way to order a fully loaded greenhouse.

**Your brochure has full lists of staging and shelving and other accessories.
Please give us a ring on 01782 388811 or email sales@greenhousepeople.co.uk
if you want to add anything to your order.**

What tools will I need to put my greenhouse up?

 10mm nut spinner (or a tool from a socket set with a 10mm head)

 Pozidrive no. 2 screwdriver

 Knife

 Pair of pliers or pincers

 Hacksaw

 Spirit level

 Pair of stepladders

 If you require your greenhouse to be sealed, a silicone gun and some all-weather transparent silicone sealant (one tube should be enough)

 A Cordless drill/screwdriver may also be a useful tool and essential on Alton & Robinsons models.



A 10mm nut spinner is an essential on the greenhouse erecting job. Most socket sets have a tool that will do the job. Otherwise a 10mm spanner will work (albeit a little slower).

To anchor your greenhouse down onto slabs, concrete or brick you will need a hammer drill and we recommend that you use 7mm brown rawl plugs with 2" no 10 wood screws. (available from us if you like concrete anchoring set, see parts/fixings). You will therefore need a 7mm drill bit for your hammer drill. An SDS hammer drill is better than an ordinary drill that happens to have a hammer setting and will probably struggle with slabs in particular.

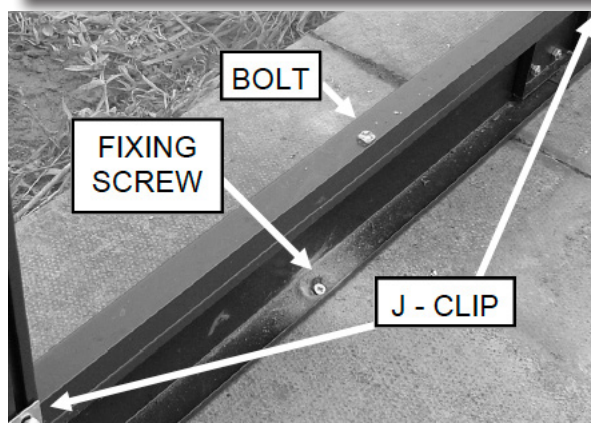
What sort of base do I need to prepare?

Ideally, you will need to prepare some sort of solid level base for your greenhouse. Although some small greenhouses can be fitted straight onto soil, it is far better to have some sort of sound foundation.



Simplicity Classic model:

(Pictured right: Our unique galvanised metal base eliminates the need for the traditional brick base, you can sit your greenhouse straight onto any solid foundation with the metal base. Note that each base comes with the ability to go directly on to soil or can adapted to fit direct onto a solid footing. In either case the base should not be fixed to the ground until the building is fully constructed including glazing (during construction you may need to adjust the frames squareness to accommodate the glass).



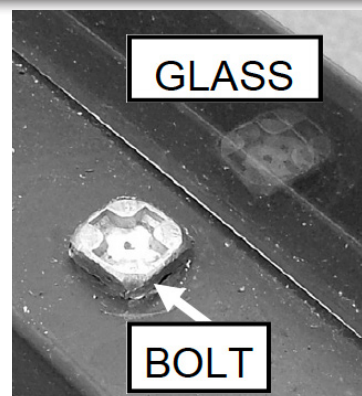
All other SIMPLICITY models:

(Pictured right: Our Aluminium base eliminates the need for the traditional brick base you can sit your greenhouse straight onto any solid foundation with the metal base. Note that each base comes with the ability to go directly on to soil or can adapted to fit direct onto a solid footing. In either case the base should not be fixed to the ground until the building is fully constructed including glazing (during construction you may need to adjust the frames squareness to accommodate the glass).



Please note, If your greenhouse is likely to endure windy conditions etc, for extra strength you can carefully drill through the cill of the greenhouse and the base and join the two using an ordinary greenhouse nut and bolt on top (see right) of the usual attachment method.

VERY Important: make sure that the head of the bolt will not interfere with glazing the structure. I.e. not in-line with the glazing rubber (see picture). The number of bolts you choose to use is entirely up to you. Roughly every 4' is our usual in a windy location.



Notice the orientation of the bolt head and how it does not interfere with glazing

You have quite a choice in terms of the style of base that you can prepare. Above all, your base should be level, i.e. with no fall.

Remember – your greenhouse size is only nominal, for example a 6x8 greenhouse is not exactly 6'x8' but is actually a few inches bigger. Therefore you should always refer to the table of sizes to check the exact size in mm's as mistakes on the size of a base are difficult to correct later!

The different styles of base are as follows:

 **Concrete plinth** - A simple concrete footing just around the edge of the greenhouse. Do this by simply digging a small trench about 4-6" deep and filling with concrete. As with all bases you should ensure that this is level along the length as a whole by using a long bar or straight piece of wood under your spirit level. This is probably the cheapest and easiest base to build, and enables you to have soil inside if you wish to grow from the ground.

 **Solid concrete base** - A solid concrete base bigger than the greenhouse. From a structural point of view, this is fine for a base. However, we urge you to avoid this kind of base, unless you can put in adequate drainage. These sorts of bases can cause problems with drainage both from watering and from any water that comes in underneath the metal base rail, and you could have puddles forming if drainage is not installed.

 **Slabs** - Level paving slabs, again bigger than the greenhouse (For example for a 6x8, you might have base of 8x10). We recommend that you lay paving slabs onto a dry mixture of sharp sand and cement (about 6:1) and that you choose a slab of 2" thick rather than 1" or 1 1/2".

You can also lay your slabs out as a ring around the edge with a path up the middle if you want to grow from the soil.

Water tends to drain away better through slabs than through concrete, but don't put a sheet of polythene or similar barriers underneath as this will prevent drainage.

I've got some slabs down already, but they're not completely level, can I use them?

Its not ideal, but if you don't want to go to the trouble of levelling the slabs out and there is only a slight fall of say 1-2" along the length of the greenhouse, Then you could get around the problem by packing the greenhouse up where the ground is low and then pointing the gap up afterwards with mortar. Obviously, a level base is always better, but minor problems with respect to the level can generally be overcome.

 **Block Paving** - Block paving is not ideal for a greenhouse base. This is because when you screw your greenhouse down you will only be screwing into loose blocks, which will not be a strong enough anchorage.

 **Tarmac** - Again not ideal because of the anchoring problems, and it is not usually level. However if you do want to put your greenhouse onto tarmac, then the way to anchor it will be as on soil (an anchor leg in each corner concreted into a hole in the ground). It can also be prone to melting in high temperatures so the internal floor should be covered in a gravel or wood chippings to eliminate this problem.



**A 6x8 slab base: ideal for a 5x6 greenhouse.
Remember that your greenhouse is a few inches bigger than the nominal size.**

 **Brick base** – The traditional greenhouse base. Usually 1 or two bricks high, but occasionally higher if more height is required for the greenhouse. You can build a brick base for any greenhouse in the range. It is difficult and costly because it has to be exact to the millimetre and has to be exactly square and level. It does have an advantage, on larger models the cill overlaps the bricks minimising water coming in under the cill, which is important if you need to control the humidity and are using a de-humidifier etc. If you do build a brick base, then you will not need a metal base.

To build a brick base, you will need to put in a concrete footing in first, then one or two courses of brick. **Important: Always use a completely solid engineering brick** for the top layer with no holes or frogs in (such as a Staffordshire Blue). This is because you'll need to anchor your greenhouse down by drilling and screwing into the bricks and if they have holes in then this is extremely difficult. If you are doing more than one course then you can use bricks with holes or frogs lower down where it will not matter.

If you have ordered a special dwarf wall or drop door model, then you will require a specific plan for your greenhouse, which will be supplied by us.

For straightforward brick bases you can use the table of base sizes. Always check that your base is square (by measuring from corner to corner and seeing if it is the same as the opposite corner to corner) and level.



A brick base must be made to the exact millimeter stipulated by the manufacturer's base sizes because the cill overlaps the brick.

Final Checklist for your base:

 It should be a **solid level** foundation.

 If you have a metal base and you are fitting your building onto a level solid or paved foundation you may be drilling it down into your base from the inside with the drill angled towards the outside, so you will need at least a 2" rim of slab or concrete outside your base to prevent the base shattering when you drill it, so make sure that your base is at least 4" Bigger than your metal base size. (If you are using a brick base then this does not apply as the anchoring method is with L-shaped brackets that do not necessitate drilling at an angle.) For Simplicity models, optional concrete anchoring sets are available. Classic model kits contain hook type brackets with screw and rawl plugs and other Simplicity models kits contain L-shaped brackets and screws and rawl plugs. Both systems fix the base down on the inside.

 If you make a solid base make sure that there is drainage or a way for the water to get out.

 If possible, keep gravel away from your greenhouse. It can clog the door track and is a constant threat to the glass!

Remember – Refer to the table of base sizes and that your
greenhouse is invariably a few inches bigger than its nominal size.

How close to my fence / wall can I put my greenhouse?

In theory, you can butt your greenhouse right up to wall or fence by glazing that side or end of the greenhouse first and then pushing it into place afterwards. However it will be extremely difficult to replace any broken panes if it is too close as all glass is put in from the outside, so it is advisable to leave some sort of maintenance gap.

How easy will my greenhouse be to put up?

We will not kid you along on this and say that your greenhouse will be easy to put up! But if you take your time and read the instructions, then anyone with a reasonably practical nature should be able to assemble a greenhouse. The instructions on most models are reasonably good, and contain text as well as diagrams. We write these in house and they have been refined over many years to be as thorough as possible. The good news is that we always have a trained erector at the end of the phone Monday to Friday, so if you need advice or you are stuck at any stage on your assembly then you can give us a ring on **01782 388811**. You can also visit the technical help section of our website, see next page for details.

How long will it take to put up?

For most average sized greenhouses if you allow a weekend that should cover it, but a lot depends on how fast you work and the complexity of the model etc. It is important to glaze the building and fit the vents and door/s all in one day as you do not want to leave a partly glazed building which is very vulnerable in windy conditions. Do not attempt to glaze during strong winds! If you ever have to leave your greenhouse partially done, please weigh the bottom of the frame down to prevent damage to a partially erected structure in the wind.

Do not over-tighten your nuts!

It is important that your aluminium greenhouse nuts and bolts are NOT over tightened as this will lead to cross threading and eventually shearing. Best practice is to finger tighten the nuts and then give them half a turn with a spanner or socket wrench.

Answers to frequently asked phone queries / tips and techniques:

 **Autovents** –Clamps are used to attach the optional autovents in most cases except wooden greenhouses. The clamps pinch onto the vent bottom from above and the vent cill / slam bar from beneath. The holes in the greenhouse frame are NOT utilised during autovent attachment, i.e. the clamp screws do NOT pass through any holes in the frame.

 **Aluminium roof vents** – Across all ranges the aluminium vents are attached to the roof ridge by sliding them into position down the full length of the building (from the front or back gable). They do NOT hook into position the vent tops slide within the ridge extrusion

 **Simplicity/Hercules Bar capping**–If using bar capping any metal band glazing clips supplied become redundant. Bar capping and clips have a similar profile. If the capping seems slightly compressed then you can open the channel slightly before insertion to give a tighter fit. Bar capping only goes where the glass is located, e.g. it does not go under a roof vent as there is no glass there it will have to be cut. Contrary to this however, it is possible to put capping down the side of a louvre frame though it can be fiddly. It is far easier though not as aesthetically pleasing to cut the capping above and below the louvre frame.

 **Glazing Rubber/Foam**–Rubber and Foam does NOT go on the very bottom edge of the glass in the sides or gables, the glass simply rests on the metal cills. Rubber or foam in this area will cause water to collect and the glass may not fit properly. Glazing rubber is not required underneath roof vents (not below) and on the inside edges of the door aperture as no glass is present in this area.

 **Robinsons plastic/aluminium cover strips** – On a Robinsons building the glazing capping is in two parts. The lower plastic capping screws into the glazing bars pressing the glass down onto its rubber beading. The upper plastic / aluminium covers then need to be applied to cover the heads of the self-tapping screws. If you are struggling to press on the cover strips then we recommend the use of a rubber mallet or perhaps a wooden block and hammer, a short sharp tap onto the cover at one end is all that is needed to stretch the cover around the lower capping protrusions locking it into place. You can then either continue to use the mallet along the length of the cover or continue just using the palm of your hand. Once in the building and the edges are protected Robinsons 4mm thick toughened safety glass is very strong and can cope with the vibrations caused by hitting the covers though we would not recommend that you hit the glass directly. Some of the aluminium cover caps have a hole in them at one end which is sometimes used to hang the parts for powder coating. You can if you wish use the hole to stop the covers from sliding in the roof using a glazing screw, note you will have to use a countersunk screw under the vents to avoid interference with the vent bottom.

 **Glass stepping out in the roof and sides** – If you are finding the roof glass in your building is not all inline then it might be due to several factors. Is the base level? Is the building square, measure internal angles to make sure they are equal? Is the building leaning forwards or backwards like the leaning tower of Pisa, loosen side diagonals and roof diagonals (if present), and adjust the frame until the roof panes run perfectly parallel with the roof bars? Please note that the building can be level and square and yet still lean.

 **Glass separators** – If you have gone for the toughened glass option then the glass in your structure does NOT overlap like it does when using horticultural glass. Instead you will receive some black, plastic, 2' (610mm) long, H-shaped, strips, known as 'glass separators' (see orientation of the strip two pages on). These allow two panes of glass to sit one directly on top of the other with no overlap (e.g. where a triangular pane sits on top of a large rectangle in the gable of a greenhouse. On buildings where toughened glass does not come as standard the 'separators' are NOT located within the main box, instead they are usually placed with the glass or any accessories you may have purchased, and they are all shrink wrapped together in a bunch (**THEY MAY EVEN BE PACKED UP WITH A LOUVRE FRAME GLASS**). Please note that on some buildings the 'separators' need to be cut down or in half.



 **Glazing clips** – On most buildings the glazing clips (if relevant) are spaced roughly one every foot (305mm). So for example on a 2'x2' (610mm x 610mm) pane you would put two clips on each side, four in total. Clips go on the sides of each panel and on top of any triangular panes in the gables.

 **Double sided foam** – On models with double sided foam positioning the glass in the roof requires some fine adjustments. These adjustments can be hard to do as the glass is very keen to adhere to the glass straight away. If you **remove the paper** from the foam and then wet the top face of the foam with some soapy water then this allows you more time to make these adjustments. Once the glass is in position apply the clips / capping and once dry the foam will eventually stick to the glass as intended. Do not wet the paper on the foam otherwise it will be hard to remove in one long strip.

 **Louvres**– Louvre frames are generally fitted using rectangular 'crop head' bolts which twist into the glazing bars rather than being slid in from one end. Louvres are fitted during the glazing process. On some models there may only be one location for the louvre to fit so work out where it needs to go before you start glazing, e.g. on a 6x4 classic it will have to go back centre opposite the door.

 **Silicone** – Transparent All-Weather UV stabilised silicone (available from DIY stores)–Most if not all greenhouse frames have small gaps in the frame at the eave corners, base corners, and at each end of the ridge where the roof corner bars meet. In order to help prevent water trickling through these gaps then you can ap-ply silicone from the inside of the building to fill these gaps keeping any leaks to an absolute minimum. Be care-ful however when siliconing the eave corners not to block the ends of any internal gutter that may be present as this will increase leaks not prevent them.

 **Brush/Fluff draft excluder**—Draft excluder fluff is designed to be a tight fit in the door stiles to stop it from slip-ping downwards during door movement. If you are struggling to insert the 'fluff' then firstly check that there isn't any aluminium swarf or paint build-up in the stiles which is causing interference. Delicately running a flat screwdriver down either side of the 'fluff' channel usually removes any debris. We tend to cut the end of the plastic fluff base into a point and use long-nosed pliers to pull (easier than pushing) it into the stiles.

Technical Help:

See the **Technical Help** section of our website www.greenhousepeople.co.uk for extra help and advice. Within this section are all of our current help sheets along with some full instruction manuals, helpful if your originals get wet. You can also of course preview some instructions prior to receiving those located in your greenhouse box to speed up assembly time. Glazing clip insertion videos are also online in this section and on 'you tube'.

Buyers' Guide	Technical Help	Request a Brochure	Contact Us	☎ 0800 433 7132
 greenhouse people		Product code or keyword		

Glazing advice:

Before you start glazing make sure that you have measured the internal diagonal corner to corner measurements to check that they are equal (i.e. the building is square). In addition to this place a spirit level on each side of the frame to check that the whole building is level and well supported so as to take the weight of the frame and glass. Making sure everything is square and level at this stage will save you a lot of time and frustration later on.

When glazing your greenhouse it is useful to have more than one person to help manoeuvre your glass safely into position especially when constructing the roof. Our recommended method of glazing is to start by glazing two diagonally opposite end roof sections, e.g. when stood in the doorway of the greenhouse looking in, the far left-hand roof section and the front right hand roof section or vice-versa (on a lean-to greenhouse, simply one section at each end). Ensure that the glass in these sections run parallel to the glazing bars and that it butts up to the ridge and sits neatly onto the gutter flange. It is a good idea to have your side diagonal bracings (and roof diagonal bracings if applicable), slightly loose at this early stage as you may need to move your ridge forwards and backwards to get the roof glazing bars to line up with the glass. If you still find that your glass is not fitting properly in your roof then you need to recheck the levels and squares of your framework. Do not forget to check all your bolts at the end of construction to make sure they have been tightened up being careful NOT to over tighten the nuts as they may snap.

Next it is best to glaze the rear gable to establish whether the structure is vertical, then similarly the sides and front. The rest of the roof can now be glazed, normally one person on the outside of the building steadying the glass and another inside the frame aloft a set of ladders applying the clips or bar capping (optional on Simplicity models, and standard on Hercules and Robinsons buildings).

Regarding fitting optional Bar capping to a building or a Hercules (see separate instructions enclosed with capping bundle) it is a good idea to have a few of the standard band glazing clips which become redundant with bar capping in your pocket. These band clips are useful when glazing the front and rear of your greenhouse where glass is stacked one on top of another. The band clips can act as an extra hold on the opposite side of the glass to which you are attaching the capping. Once you have attached a strip of capping to one side of a series of panes you can pull out the band clips and move to the next section along.

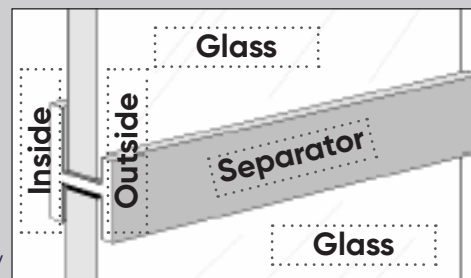
What maintenance will my greenhouse need?

Very little! If you feel inclined, you can give your greenhouse a spring clean every year. We recommend 'Jeyes Fluid' for this. Just spray it on diluted, leave for a while and rinse off. 'Jeyes' is particularly good for killing off disease and any algae that is building up in and the nooks and crannies. Your greenhouse will be easier to keep clean if you have the whole sheet toughened glass. It is a good idea to oil your door wheels every now and then, and clean out the bottom channel that the door runs in with a watering can and a brush.

If you have some strong winds, always check your greenhouse quite carefully, pay particular attention to the panes nearest the corners and check if the clips are sitting correctly. As mentioned earlier, you can reduce any potential movement by siliconing in your clips.

IMPORTANT TOUGHENED GLASS INFORMATION!

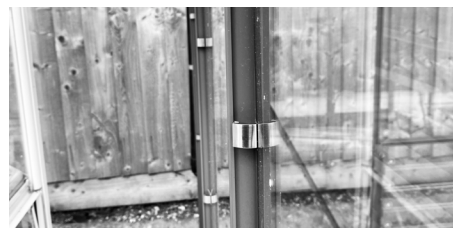
If you have ordered full pane toughened glass then you should use the 2' long / 610mm h-shaped black glass separators (see right) to sit one piece of glass directly on top of another. On some models the separators will need to be cut down in length to match the glass, e.g. 457mm. The z-shaped fixed overlap clips in your box are used with horticultural glass only, they are redundant with toughened glass, except on a simplicity building where they are used on the bottom of the roof panels (except the; 'classic', '2LT', '4LT', where they are entirely redundant).



Your separators may be wrapped up with louver glass (if ordered) to stop them from coming loose from the glass stillage during delivery. They do NOT though bear any relation to the louver frame or its glass.

How strong will my greenhouse be in the wind?

It is worth noting that greenhouses are extremely vulnerable to storm damage – especially when they are new, so think about your positioning when siting your greenhouse – is this a good sheltered spot? Also we recommend that you ensure that your greenhouse is covered on your house insurance in case you do get any wind damage (they usually are covered).



Silicone the glazing clips in to help pre-vent losing panes in high winds.

If you live in a particularly windy spot then you may wish to consider extra measures, such as extra braces, Bar capping (a PVC capping system for holding in the glass instead of clips—available on Simplicity models only, standard on Robinsons and Hercules models). One extra measure which seems to help in windy conditions is to put blob of silicone around your glazing clips to help keep them in place in blustery conditions.

Will my greenhouse be waterproof?

No greenhouse is 100% waterproof, particularly when new. However, you can eliminate most leaks by the application of silicone in strategic places. This is best done whilst you are putting the greenhouse up (before you put glass in and whilst the frame is clean and easier to bond to). The main places to seal are the eave corners (seal from the inside) and the cill corners where the two base sections meet (seal from the out side, see picture to the right). These are the two 'obvious gaps' to fill in. Then once you have finished your assembly, you can seal any other gaps with your silicone as required.



Silicone around base corners and mid-joints (if applicable).

We do not recommend that you seal between your metal base and the slabs or concrete. For two reasons, firstly it is very difficult to do effectively and secondly, because it does help if water can run out from your greenhouse floor by this route. However, if you do wish to seal this we recommend that you pack up the greenhouse by about 5mm, seal the gap with a black bitumen based sealant and then pull out the packers (thus squashing the sealant to form a tight seal). If this does not provide a 100% seal, then you can also paint the joint with a bitumen paint. You could also consider having a brick base where this would not be an issue.

What do I do if I break a pane of glass?

When you are putting a greenhouse up, it is quite possible that you may break a pane of glass. If you have Horti-glass, you may have a spare or two, or if not, you can easily buy it from your local glass shop. Toughened glass is also available from your local glass shop, but they will have to order your pane in (because it can not be cut after it has been toughened). **If this scenario does arise, then the thing to ask for is '4mm toughened glass' and the sizes in mm. (although your greenhouse is most likely 3mm, it is not as readily available as 4mm, you can find the sizes in mm on the official glass plan inside the instruction book).**

We are usually cheaper than local glass shops for the toughened glass, because we buy in bulk, however, the cost of making a special wooden box and sending it on a carrier usually pushes us above their price. So unless you can pick it up from our warehouse, you may be better off getting any replacement glass from your local glass shop. Anyway fingers crossed, you won't have to worry about replacing glass! (but its as well to be prepared).

What is the guarantee with my greenhouse?

Your greenhouse has a 10-year guarantee against faulty manufacture. If any part is defective it will be replaced for you. The guarantee covers the greenhouse frame and base and any powder coating. It does not cover moving parts (such as door guides and wheels) and Auto-vents have a separate 12-month guarantee. Please simply keep your order form as your record of purchase for your guarantee. Of course, glass has no guarantee at all because it is breakable. Labour and storm damage are also specifically excluded from the frame guarantee.

Spares

It may be a good idea to order some spare door wheels with your greenhouse as if they wear out in 10 or 15 years time they can be such a difficult thing to source (we get people with old greenhouses asking us to supply wheels all the time, see the spares section of our website). The same goes for door draught excluder rubber seals, these can perish over the course of many years and replacements in 10 or 15 years may be hard to come by.

What if there is something damaged or missing from my greenhouse kit?

Fortunately, this does not happen very often, but as with any product of this nature (with lots of different components) mistakes can occasionally occur. If you do have something missing or there is a component you are unhappy with **please note the part code/s from the instructions, the quantity and colour and then please email us at info@greenhousepeople.co.uk along with your order number and postcode and if possible photos of the issue.** You can also give us a ring on **01782 388811** Monday to Friday and we will arrange for replacement parts to be sent as soon as possible. You can contact us at weekends, however, nothing can normally be done until Monday when the factory reopens, and our weekend staff – although well versed – do not usually have as high a level of technical expertise as our weekday staff.

Again, we sincerely hope that you won't need to email or ring us about this, but if you do, we promise to sort out your problem as soon as possible.

Let us know how you get on

We hope that you have found the information on these pages informative and helpful. As with all such things, you may feel that some extra information would have helped you or some of the advice was not as clear as it could have been. If this is the case, then please let me know. We can easily amend these pages, and we are always looking to improve, so your feedback is appreciated.

You can call us on **01782 388811**

If you have any technical queries you can e-mail: info@greenhousepeople.co.uk

Or you can write to us at:

The Greenhouse People Ltd, Unit 19, Blythe Park, Cresswell, Stoke-on-Trent, Staffs, ST11 9RD.

When contacting us by telephone or email it is always useful to state your **postcode and/or order number** (situated in the top right hand corner of your order form in red or black numerals) and name. This just helps us identify you and your specific order quickly and efficiently. Finally, May I wish you all the best with your new greenhouse, and If you're stuck on anything at all, then please give us a ring on 01782 388811.

When you've erected your greenhouse, please send us a photograph of it.

We're always pleased to see how you've gone on and what you've done with your greenhouse. If it's a good photo we may use it in future brochures (and if we do, we'll send you a reward of £25).

Greenhouse Installation Service

We work with a network of experienced, independent self-employed fitters who can install your greenhouse. Their contact details can be found on the following pages, along with the **Key**, which explains each fitter's areas of expertise.

Some of our fitters also offer foundation and base preparation services, see key.

How It Works

- Contact your chosen fitter directly to discuss your installation requirements.
- Agree a price with them before any work begins.
- We do not charge any commission, and many of our fitters are not VAT registered.

Important Information

- You will contract with and pay the fitter directly. Responsibility for the installation rests solely with the fitter you choose.
- Any workmanship guarantee is provided by the installer, not by The Greenhouse People.
- All listed fitters are independent contractors and are not employed by The Greenhouse People.
- The fitters listed are solely for the installation of greenhouses supplied by The Greenhouse People. We do not endorse or accept responsibility for any other installation work, products, or services they may offer.

Before Booking Your Installation

Please ensure the following before arranging your installation:

- Check that all greenhouse parts have been delivered and are present.
- Leave a gap of **2-3 days** between delivery and your installation date to allow time for any delayed or replacement parts to arrive if required.
- Ensure your greenhouse base or foundation is complete, level, and ready before the fitter arrives.

All of the fitters listed have experience installing our greenhouses and should be able to complete your installation to a high standard.

If you know an experienced greenhouse fitter in your area who may be interested in joining our network, we'd be delighted to hear from you.

Key:

T - Top Fitter. G - Greenhouse installation. S- Summerhouse/shed installation.
F - Foundations, slab bases etc. B -Brick work. E - Electrician.

Scotland

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
T	Denham Installations	Most of Scotland	+	+	+		+	07759 491267		denhaminstallations@gmail.com
T	Ryan Miller	Scotland & North England	+	+	+			07757 709752		Ryan@greenhousebuilderscotia.com
T	Brian Dall	Scotland	+	+				07977 542446		briandall@hotmail.co.uk
	Colin Paterson	Most of Scotland	+	+				07590 053237	01383 511027	unitedgardeningervices@gmail.com
	Gibson Groundworks	Most of Scotland	+	+	+	+		07917 180450	07500 277048	gibsongroundworksltd@gmail.com
	Stephen Hunter (electrician only)	Central Scotland					+	07740 663146		stephenhunterelectrical@gmail.com
	CT contract services	Central Scotland			+			07506 337951		ctcontractservices@gmail.com
	The Slabman	Central Scotland			+			07809 224733		theslabman@btinternet.com
	Horizon Fife	Central Scotland			+	+		07851 750234		horizon.fife@outlook.com
	Gregory Czuchryta	Aberdeenshire area	+	+	+			07412 334638		gregorczychryta007@gmail.com
	Les Kennedy	Nationwide (Garden Rooms only)			+			07912 290218		info@drybasesystems.co.uk
	Jordan Law	Aberdeen and Shire	+	+	+			07512 702338		JandT.landscaping@yahoo.co.uk
	Ness Horti Services	Northern Scotland and Islands	+					07944 255097	01463 221544	hectormackenzie55@gmail.com
	CAL Builders	Central Belt (greenhouse novice)	+		+	+		07872 330103	01324 632427	davidleadbetter63@gmail.com
	Scott McCartney	All Scottish Postcodes	+	+	+			07375 805878		scottmccrtny@protonmail.com
	Rory Mair	All Scottish Postcodes					+	07738 177467		info@brightwire-electrical.com
	Matthew Talbot	Perth & Kinross, Dundee, Fife	+	+	+	+		07598 239444		handymatsworkshop@gmail.com
	Gary Maclean	Central & Southern Scotland	+	+	+			07458 301418		garymac1704@gmail.com
	Robert McColl	Central Scotland			+	+		07930 315167		bmc.g.m@hotmail.com
	Ian Cochrane	Scotland	+	+	+			07951 834299		iancoc87@hotmail.co.uk
	Martin Milner	Fife & Central Scotland		+				07949 787961	01383 271827	mmilner007@gmail.com
	Thomas Bigg	Aberdeenshire	+	+				07990 668857		tomsgardenstuff@gmail.com
	ODR Groundworks	Most of Scotland	+	+	+	+		07393 545196	01207 560161	niall@odrgroundworks.co.uk
	Shane Mooney	Glasgow, Central belt		+	+			07596 916175		shanemooney30@gmail.com
	Christopher Wilson	Aberdeen & Aberdeenshire		+	+			07470 982446		FHSFurnishings@outlook.com
	Sylvester Drozd	50 mile radius of Glasgow	+	+	+			07938 408210		sylvek31@gmail.com

North East

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
T	Simon Gillatt	Yorkshire, Derbyshire	+	+				07852 243522		therealgreenhousecompany@gmail.com
T	Sean Cooper	Notts, Leics, Loughborough, Grantham, Derby, Sheffield, Barnsley, Huddersfield, Wakefield, Bradford, Leeds, York, Scunthorpe, Lincoln	+	+				07933 259778		seancooper@sky.com
T	Phil Oxlade	Smaller models only; 8' x 10' max. All DN, S, NG, LN, HU, WF, YO	+	+				07889 495700		bawtrywaterproofingsolutions@gmail.com
T	Sam Pope	70 mile radius	+					07463 730994		sam_pope@outlook.com
	David Kenny	Northumberland, Tyne & Wear	+	+				07709 888553	01912 714989	dkmonitor@blueyonder.co.uk
	Chris Holdridge	80 mile radius of Doncaster	+	+				07810 314514	01302 831003	Install@danumgreenhouses.co.uk
	James Dryden	East Yorkshire / 1 hour radius	+	+				07784 193210		projecthandymen@gmail.com
	Stephen Wood	Northumberland, Tyne & Wear	+	+	+	+		07730 554520		cherryblossomlandscapingltd@hotmail.com
	Les Kennedy	Nationwide (Garden Rooms only)				+		07912 290218		info@drybasesystems.co.uk
	ODR Groundworks	Northumberland, Tyne & Wear	+	+	+	+		07393 545196	01207 560161	niall@odrgroundworks.co.uk
	Paul Maddison	North East	+		+			07880 232217		paul_maddison@gmail.com
	Trevor Dudson	Yorkshire, North East & West	+	+	+	+		07492 258871		trevduds@yahoo.co.uk
	Stephen Lamb	North East, Borders, North Yorkshire, Cumbria	+	+	+	+		07896 295606		stephenlamb1985.sl@gmail.com
	Matthew Kent-Stallwood	North East, mainly Durham and Newcastle	+		+			07518 738628		m.greatnorthgardens@gmail.com
	Alan Antcliff Shed Novice	Sunderland 15 mile radius		+				07866 105478		alan.71@sky.com
	Scott Shiells	Northumberland		+	+			07762 956999		shiellsy78@gmail.com
	Andrew Hinchcliffe	Nationally	+					07841 706584	01482 841644	andy@eurekagrowingsystems.com
	Alistair Green (Novice fitter)	North Tyneside and Newcastle	+	+	+			07418 026161		greens-property-services@outlook.com

Ireland

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
T	Brian Dall	Ireland	+	+				07977 542446		briandall@hotmail.co.uk

Isle of Man

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
	Sunnyside Gardens IOM	Isle of Man	+	+				07624 228128		sunnysideiom@hotmail.com

Key:

T - Top Fitter. G - Greenhouse installation. S- Summerhouse/shed installation.
F - Foundations, slab bases etc. B -Brick work. E - Electrician.

North West and North Wales

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
T	Mark Brennon	North England, Midlands, North Wales	+	+				07968 807792		markbrennan74@hotmail.co.uk
T	Simon Gillatt	Yorkshire, Derbyshire	+	+				07852 243522		therealgreenhousecompany@gmail.com
T	Roy Sandford	North Wales, North West	+	+	+			07976 787215		roysandford@mail.co.uk
T	Peter Shelley	Stoke, South Cheshire, Derbyshire	+	+				07768 307482	01782 922156	info@shelltech.co.uk
T	Ryan Davies	Staffs, Cheshire, Derbyshire, Leics, Shrops, Notts	+	+				07969 011914		rmd.uk@outlook.com
	Stan Crabtree	North West, 1 hour radius from preston	+	+				07774 959766	01772 812538	eversleynursery@gmail.com
	Ian Rogers	North Wales, Cheshire, Shropshire, Staffordshire	+	+	+			07761 846772		InvictagardensNW@outlook.com
	Lyndon Helm	35 miles of Preston	+	+				07748 366097	01772 230170	hello@thegreenhouseshop.co.uk
	Mohamed Jemmal	Cheshire, Merseyside, Greater Manchester	+	+				07423 232711		contact@assembleitright.com
	Les Kennedy	Nationwide (Garden Rooms only)			+			07912 290218		info@drybasesystems.co.uk
	Paul Yates	Lancashire Area			+	+		07988 133891		paul Yates819@gmail.com
	Moss Landscaping	Liverpool area			+			07925 736563	01515 211565	www.mosslandscapes.co.uk
	James Evans	North Wales, North West			+	+		07544 560885	01942 579972	jmevans325@gmail.com
	Martin Lane	North West		+	+			07519 202623		martin.lane123@hotmail.com
	Dexa Brickwork	60 mile radius of Bolton			+	+		07922 812442		info@dexabrickwork.co.uk
	Trevor Dudson	Yorkshire, North East & West	+	+	+	+		07492 258871		trevduds@yahoo.co.uk
	Tony Norcross	Northwest, Cheshire		+	+	+		07973 340221		tonynorcross@aol.com
	Gardencraft	Gwynedd, Anglesey, Conwy, Denbigh, Flint, Wrexham, Powys, Ceredigion, Camarthen, Pembroke	+	+				07785 513810	01766 513036	chris@gcraft.co.uk
	TJT Groundworks LTD	Woodford & Warrington			+	+		07856 012927		tjtgroundworksltd@outlook.com
	Ryan Flood (novice fitter)	North West	+					07949 513125		Ryanjamesflood@icloud.com
	ODR Groundworks	North West	+	+	+	+		07393 545196	01207 560161	niall@odrgroundworks.co.uk
	Harry Unsworth (novice fitter)	SK postcodes, Manchester	+	+	+			07770 752538		woodfordlandscapes@outlook.com

Key:

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Midlands

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
T	Bob Crawford	Midlands	+	+				07761 574716	01922 414648	susancrawford05@aol.com
T	Dave Bradbury	All areas	+	+	+	+		07341 773716	01743 468135	davebradbury1510@gmail.com
T	David Rees	Midlands and 100 mile radius	+	+				07908 599550		clearfitltd@hotmail.com
T	Peter Shelley	Stoke, South Cheshire, Derbyshire	+	+				07768 307482	01782 922156	info@shelltech.co.uk
T	Andrew Scott	Midlands	+	+				07727 226583		amsuk@ymail.com
T	John Harper	Shropshire and North Wales	+	+	+			07811 830622		john@fromtheground-up.co.uk
T	Sam Pope	70 mile radius of Tibshelf	+					07463 730994		sam_pope@outlook.com
T	Ryan Davies	100 mile radius of the midlands	+	+				07969 011914		rmd.uk@outlook.com
T	Adrian Haigh	Worcs, Staffs, Cheshire, Wales, Somerset - 100 mile radius of the midlands	+	+	+	+		07581 312513	01562 636042	admin@gardenbuildingspecialists.com
T	Julian Lewis	West Midlands	+					07717 755629	01562 60575	julianlewis285@aol.com
	Nigel Hanbury	Birmingham	+	+	+			07775 580196		nigelmark1@hotmail.co.uk
	Leigh Goodchild	Wales, South West of England	+	+				07971 251261		leigh@leighgoodchild.com
	Daniel Smith	West & East Midlands, Hereford, Worcs, Warks,	+	+	+			07736 831505		daniel@gardenproductions.co.uk
	Gary Neal	Midlands	+	+	+			07949 079271		Ngaryneal@hotmail.com
	Harry Ruddock	North Wales, Chesh, Shrop, Staffs	+	+				07447 026700		invictagardensNW@outlook.com
	John Eaton	Leicester and all East midlands	+	+				07799 766620	01162 129471	john@birstall.com
	John Shannon	Midlands	+	+				07709 972339	01280 850552	janette.shannon@btinternet.com
	Daniel Saul	60 miles radius of Sutton Coldfield	+	+				07907 631969	0800 222 9041	dbsaul@gmail.com
	Mike Nunns	Midlands	+	+	+			07763 296843		mnunns840@gmail.com
	Karl Evans	Shrops, Staffs, Cheshire	+	+				07312 102277		karl.evans@hotmail.co.uk
	Carl Mills	Midlands			+	+		07968 779765	01922 276440	carl@clgb.co.uk
	James Elliot	Staffordshire & Shropshire			+	+		07508 210788		jameselliott882@ymail.com
	R J Clarke	Midlands and South	+	+	+	+		07595 442283		rjclarke2710@gmail.com
	Ryan Fletcher	Glouc/Herefordshire /Worcestershire		+	+	+		07851 029493	01684 893328	rscfletcher111@yahoo.co.uk
	Guy Lloyd GCL Electrical	Midlands					+	07976 408820		guylloyd.gclelectrical@gmail.com
	Darren Spencer	Worcestershire					+	07540 225760	01905 915001	darren@darrenspencer electrical.co.uk
	Les Kennedy	Nationwide (Garden Rooms only)			+			07912 290218		info@drybasesystems.co.uk
	Andy Henderson	Leics, Notts, Derbs, Rutland, Northamptonshire	+					07860 650685		apghenderson@hotmail.co.uk
	Groundcore	Nationwide			+	+		07800 503879	01327 261485	tim@groundcore.co.uk

Midlands - Continued

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
	Charles Homer	70 miles radius from Stoke-On-Trent	+					07535 652332		Whitfieldinstallation@gmail.com
	Jack Robinson	100 mile radius of the midlands	+	+				07494 434859		jack.robinson241@gmail.com
	Mark Forrest	Stoke area and the North West			+	+		07541 806063		markforrest365@yahoo.co.uk
	Naomi Harris	West Midlands + 60 mile radius	+					07476 818032		gloriousgreenhouses@gmail.com
	Bert Thorley	Staffs, Cheshire, Derbyshire			+	+		07794 579131		bert-thorley@sky.com
	M Beaman Ltd	Nationwide			+			07739 457352	01782 657761	mark@mbeaman.co.uk

Key:

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F - Foundations, slab bases etc. B -Brick work. E - Electrician.

South West & South Wales

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
T	Gary Hambly	South West, Wales over to London	+	+				07976 721747		garryhambly@gmail.com
T	Charlie Collins	South West & Wales 50 mile radius from Bristol	+	+				07481 840521		charlie@greenhouseservices.co.uk www.greenhouseservices.co.uk
T	Stephen Northover	South & West Wales within 100 miles of Cardiff	+	+				07485 085029		s.northover@outlook.com
	Leigh Goodchild	Wales, South West	+	+	+	+		07971 251261		leigh@leighgoodchild.com
	Alan Craze	Cornwall and Devon	+	+				07771 606953	01208 76116	crazenanoo@sky.com
	Darryl Wiltshire	Wiltshire, Avon, Somerset	+	+				07988 636789	01225 350923	dcwiltshire@hotmail.co.uk
	Christian Holt	Wilts, Somerset, South Glos, Bath	+	+	+			07712 184949	01225 791500	christianholt777@aol.com
	Stephen Gooding	Cornwall, Devon	+	+				07747 346594	01208 869704	greenhousescornwall@gmail.com
	R J Clarke	Midlands and South		+	+	+		07595 442283		rjclarke2710@gmail.com
	Adrian Haigh	Worcs, Staffs, Cheshire, Wales, Somerset - 100 mile radius of the midlands	+	+	+	+		07581 312513		admin@gardenbuildingspecialists.com
	Groundcore	Nationwide			+	+		07800 503879	01327 261485	tim@groundcore.co.uk
	Les Kennedy	Nationwide (Garden Rooms only)			+			07912 290218		info@drybasesystems.co.uk
	Sam Davies	Pembrokeshire			+	+		07966 807927		sam@sdgb.co.uk
	Craig Adams	Glos, Bristol, Bath, Oxford, Swindon, Heref, Newport, Worcs, Stratford-Upon-Avon, Evesham	+	+			+	07508 869292	01452 446110	craig@falcon-maintenance.co.uk
	South West Greenhouse Installers	Dorset, Somerset, Wiltshire, Hamps, Devon	+	+				07712 104988		southwestgreenhouseinstallers@gmail.com
	Josey Goodin	South West, South Wales, South, Midlands	+					07542 830770		joseygoodin@hotmail.com
	Kingsley Garden Centre	Devon, Cornwall, Somerset, Dorset, Bristol	+	+				07500 590005	01409 675117	greenhouses@kingsleygardencentre.co.uk
	Mat Offer-Hoar	Devon, Dorset, Somerset	+	+	+			07790 880112		matofferhoar@gmail.com
	Garden Care & Creation	Somerset, Devon	+	+				07979 731769		darengrellier@gmail.com

Key:

T - Top Fitter. **G** - Greenhouse installation. **S** - Summerhouse/shed installation.
F - Foundations, slab bases etc. **B** - Brick work. **E** - Electrician.

South

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
T	Ian Watts Emerald CS Ltd	Hants, Berks, W&E Sussex, Dorset, Wilts, Surrey, SW London	+	+				07769 727278		www.emeraldcsltd.com
T	Garry Hambly	South West, Wales, Over to London	+	+				07976 721747	01225 340649	garryhambly@blueyonder.co.uk
T	James Wallace	Southampton, Ferndown, Angmering		+	+	+		07368 652239		jameswallacelandscapes@outlook.com
T	Peter Domblides	South Coast up to Oxfordshire	+	+				07889 999011	02392 268753	pjdgis2016@gmail.com
T	Back to Bases	South, South East	+		+	+	+	07909 364964	02089 383824	info@backtobases.co.uk
	Richard Dunk	Oxon, Berks, Glouc, Wilts	+	+	+			07791 304486		richard@rdunk.me.uk
	Leigh Goodchild LTD	Mid South	+	+	+	+		07971 251261		leigh@leighgoodchild.com
	Jonathan Mayes	Beds, Bucks, Cambs, Herts, Hunts	+	+				07816 074382	01767 651724	sales@jrminstallations.com
	Install It All	Nationwide	+	+	+	+	+	07725 539731	01354 464230	installitall1@gmail.com
	John Shannon	Warks, Oxfordshire, North Hamps, Beds, Bucks	+	+				07709 972339		janette.shannon@btinternet.com
	Colin Brett	Isle of Wight, occasional South Coast	+	+				07711 145344		colinbrett@gmx.co.uk
	Chris Dewey	30 mile radius of Andover	+	+				07802 515843	01264 338491	info@chrisdewey.co.uk
	Eamon Clarke	OX, HP, SL, GU, UB, WD, TW, KT	+	+	+	+		07891 733745		ggbis25@outlook.com
	Clint Proudfoot	Worthing					+	07969 843534		clint.proudfoot@myworthingelectrician.co.uk
	Les Kennedy	Nationwide (Garden Rooms only)			+			07912 290218		info@drybasesystems.co.uk
	Stephen Malton	50 mile radius of Bournemouth	+		+			07973 658947	01202 511151	stephen.malton@btconnect.com
	Hustings Electrical	Dorset area					+	07549 380217	01258 837385	office@hustingselectrical.com
	Stuart Gregory (Novice Installer)	30 miles of NN13	+					07979 755015		stuartgregory00@gmail.com
	Rhys Matthews	South / South East	+	+	+	+		07557 302343		info@7constructions.co.uk
	Steve Ford	Hamps, 100 mile radius of Andover	+					07735 388467		sfgreenhouseservices@outlook.com
	South West London Landscaping	Surrey Area, SW London, Middlesex	+	+	+			07931 475111		info@greenhouseslondon.co.uk
	Samual Bridge	Beds, Bucks, Harts, Essex, Oxon, Leicestershire	+	+	+			07933 640517		samualbridge@yahoo.co.uk
	Dayne Leon (Novice Installer)	Oxfordshire, Glouc, Hamps, Berks, Wilts, Bucks	+	+	+			07952 905433		dayneleon2002@gmail.com
	John Parr	25 miles of Aylesbury		+	+			07974 412275		jparrpropertyservices@gmail.com
	Foundations Groundworks & Construction	Oxon, Bucks, North Hamps			+			07834 102683		info@foundationsgroundworks.com
	Sam Rappini	Southampton Area		+	+	+		07734 107865		enquiries@sprlandscapes.co.uk
	Scottscapes	Dorset and Ferndown	+		+			07736 936877		scottscapes@yahoo.co.uk

South East

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
T	Nick Blythe	Suffolk / Norfolk	+	+	+			07747 794243	01284 811701	greenhouse56@outlook.com
T	Colin Ruddock	Kent	+	+				07861 666531		thegreenhouseguy1963@gmail.com
T	Peter Thatcher	West Sussex, Hampshire, Surrey, GU22	+	+				07762 712532		ptghi@icloud.com
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T	Mark Barton	East & West Sussex, South Surrey, Kent	+	+	+			07734 929230		mark.barton@hotmail.co.uk
T	JJ Greenhouses	Nationwide	+	+				07774 830483	01795 535081	jjayes@hotmail.co.uk
T	Ian Watts Emerald CS Ltd	Hants, Berks, W&E Sussex, Dorset, Wilts, Surrey, SW London	+	+				07769 727278		www.emeraldcsLtd.com
T	Back to Bases	South East	+		+	+	+	07484 204941 07909 364964	02089 383824	info@backtobases.co.uk
T	Tony Birkbeck	East / West Sussex, Kent borders	+		+			07483 220419		tony.birkbeck@gmail.com
T	David Youens	Peterborough, Huntingdon, Norwich areas	+	+	+			07462 150111		djiinstallations@gmail.com
T	AYC Builders	Norwich / Woodbridge area, Essex, Cambs, Beds, Bucks	+		+			07786 322771 after 6pm	01603 627765	ayc@aycbuilders.com
	Paul Francis	Beds, Bucks, Herts, Middlesex	+	+				07770 953874	01582 457641	paul.francis512@btinternet.com
	Install It All	Nationwide	+	+	+	+	+	07725 539731	01354 463174	installitall1@gmail.com
	Martin Fiddes	Suffolk & Essex	+	+				07943 468079	01502 580847	martin@greenleaf-garden-services.co.uk
	Garry Hambly	South West, Wales over to London	+	+				07976 721747	01225 340649	garryhambly@blueyonder.co.uk
	Richard Lowe	Middx, Berks, Bucks, Beds, Herts, Essex, Surrey, Sussex, Oxon, Wilts, Hamp, Kent, London	+	+				07511 910428		www.blueprintcarpentryandconstruction.co.uk blueprintcarpentryLtd@yahoo.com
	Robert Milan	CM1 90 mile radius	+	+				07476 666949	01245 230506	robmilan6@gmail.com
	Peter Waterson	Norfolk, NR21, Norwich, King Lynn, Fakenham	+	+				07869 24046		emma2172010@hotmail.co.uk
	Zed Markuza	Norfolk, Cambs, Suffolk, Essex, Herts	+	+				07494 512777		markuzainstallations@gmail.com
	Tom Healey	Woodbridge 20 mile radius not Harwich	+	+				07557 518391		tomhealey.th@gmail.com
	NGW Remodelling and Home Improvements	Norwich	+	+	+	+		07954 572415		nicolas.weavers@gmail.com
	Thierry Huser Landscapes	London, Kent, Surrey, E&W Sussex, hamps. Middx, Berks	+		+	+	+	07958 686687	02033 719500	thierry@huser.uk
	Michael Kennedy	South London, Surrey, North Kent, North Sussex			+	+		07951 851155	01883 500254	mjk19@live.co.uk
	Wayne Hyde	Hertford			+	+		07834 538267	01920 461161	info@village-landscapes.co.uk
	Grassroots Landscape	Hertfordshire			+	+		07976 606250	01920 832210	enquiries@grassrootslandscapes.co.uk
	S&E landscaping	Beds, MK, Huntingdon			+	+		07725 564572	01234 856813	suzyandstu@yahoo.co.uk
	Groundcore	Nationwide			+	+		07800 503879	01327 261485	tim@groundcore.co.uk
	M Haden Building Services	Peterborough			+	+	+	07905 981541	01733 320323	clint@live.co.uk
	Paul Last	South East			+			07742 015384	01473 287542	paul40last@gmail.com

South East Continued

Top Fitter	Fitter Name	Area Covered	G	S	F	B	E	Mobile Number	Home Number	Email
	Clint proudfoot	Worthing area					+	07969 843534		clintproudfoot@myworthingelectrician.co.uk
	Webster and Son	Beds / Cambs area	+		+	+	+	07752 994031		websterandsonltd@gmail.com
	Les Kennedy	Nationwide (Garden Rooms only)			+			07912 290218		info@drybasesystems.co.uk
	Dave Cox	South East			+	+		07979 544068		justbases@hotmail.com
	South West London Landscaping	Surrey Area, SW London, Middlesex	+	+	+		+	07931 475111		info@greenhouseslondon.co.uk
	Dan Hitchman	Sussex, Kent	+	+	+			07729536312	01797 712035	ask@gardenbuildingservice.co.uk
	Daniel Lane	South East and London			+	+		07768 026770	01306 735368	enquiries@parklane-landscaping.co.uk
	Jason Hill	Sussex			+			07904 461299		hill.jason79@googlemail.com
	J D Fears & Sons	East & West Sussex	+					07931 269143		jdfear5@hotmail.co.uk
	Norwich spark solutions	Norfolk					+	07707 695560		info@norwichsparksolutions.co.uk
	Darren Mitchell	South Kent, East Sussex, Surrey, Kent	+					07487 557261		Ultradazzle@gmail.com
	Barber Construction Ltd	Suffolk			+	+		07725 090284		gray@barber-construction.com
	Orwell Carpentry & Building Ltd	Suffolk and Essex	+	+	+	+	+	07912 252824		info@orwellcarpentry.com
	Pine and Plant Services LTD (novice fitter)	Kent	+	+	+			07917 625751		info@pineandplant.co.uk
	Robson Reid	Kent, South East			+	+		07522 877780		robsonreid1997@outlook.com
	Thomas Jones	West Sussex			+	+		07760 889505		annandaleddevelopments@outlook.com
	Jim Magill	Herts, Beds, Bucks			+			07494 132838		magilljd@yahoo.com
	Harry Ruddock	Kent, East Sussex, Sussex	+	+	+			07447 026700		hruddock66@gmail.com
	Michael Marinelli (novice fitter)	Milton Keynes / Bucks / Cambs	+	+				07547 644242		mike@fairlifegardenhome.co.uk

Key:

T - Top Fitter. G - Greenhouse installation. S- Summerhouse/shed installation. F - Foundations, slab bases etc. B -Brick work. E - Electrician.

Troubleshooting

Will my greenhouse be waterproof?

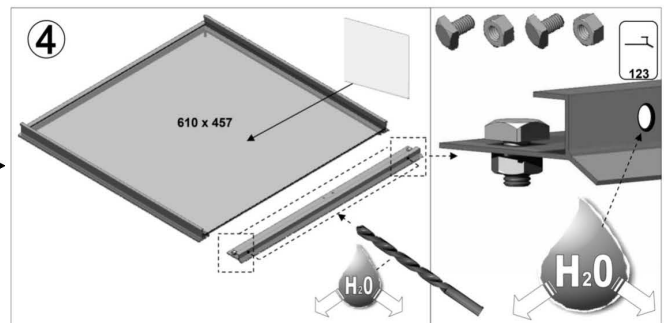
No greenhouse is 100% waterproof, particularly when new. However, you can eliminate most leaks by the application of transparent all-weather silicone in strategic places. This is best done whilst you are putting the greenhouse up (before you put glass in and whilst the frame is clean and easier to bond to). The main places to seal are the eaves corners (seal from the inside) and the cill corners where the base or cill sections meet (seal from the outside). Where the ridge meets the gable ends there is also usually a gap which can be sealed, this is best done internally. Don't be tempted to go overboard with the sealant as adding too much silicone can for example block an internal gutter channel and actually make leaks worse not better.

Once you have finished the assembly you can test the roof of the greenhouse for leaks with a watering can (not a hose). When your greenhouse has had some sun on it the glazing foam / rubber will bond to the glass and further reduce any leaks. The glass in the roof of your greenhouse is not supposed to butt up hard to the ridge. There is usually an expansion gap at the top of a few mm's to allow for glass expansion in the Summer months. Only driving rain though can be blown up and around these gaps. If water is tracking in under your base or cills at ground level it will quickly percolate down through the gaps in your slabs. We do not recommend adding sealant around the base or ground cills as this can trap water inside your building limiting escape options.

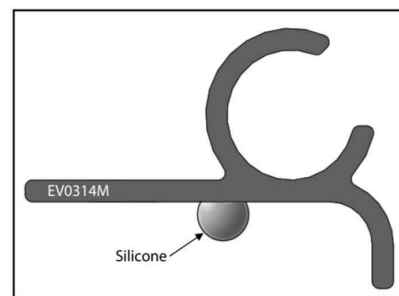
Note many leaks will improve overtime naturally as the capillary action between smooth surfaces reduces as the building weathers. It is important to be patient and let the greenhouse settle, any leaks will improve over time not deteriorate.

Leaking vents?

- On some models like Simplicity / Hercules lean-to's weep holes need to be drilled into vent bottoms to allow water / condensation to escape, see right.
- Silicone is used on some models (e.g. Robinsons) to seal the roof vents, usually on the vent sides and top internally, see manuals.
- Either side of a roof vent hinge there is usually a small gap where daylight can be seen, this is quite normal. Only driving rain though can be blown up and around these gaps.
- On aluminium greenhouses sometimes if an autovent is fitted to a vent and the clamp on the vent is quite low down on the vent bottom then it can pull water around the bracket and cause a steady drip into the building. Raising the autovent bracket a few mm's usually stops the water flow.
- On our wooden evolution greenhouses each vent hinge needs to be siliconed into place, before it is fixed with screws, see right.



IMPORTANT: Prepare the ridge hinge (EV0314M) by running a bead of silicone along the full length of the bottom edge. If this isn't applied properly the roof vents can leak.

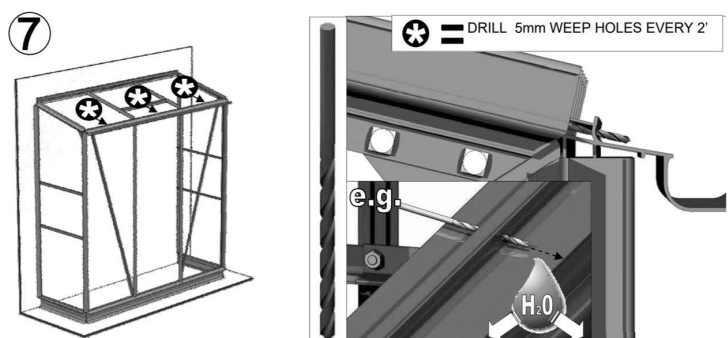


Extensions:

On extended models it is important to seal between the various ridge and gutter sections to ensure water is not tracking into the building.

Gutter weep holes:

Some models such as the standard Robinsons range have pre-drilled weep holes in their gutters to let water get from the internal gutter channel into the external gully. These holes should be as low as possible and clear of debris to let out as much water / condensation as possible. On some Simplicity / Hercules Lean-to models these holes need to be drilled on site, see right.





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